



The 9 Hour Juncture

YOUR COMMITMENT - Understanding what it takes to Establish your Wings of Mercy flight

It takes Wings of Mercy approximately **9 hours** of work time to put together **1** patient flight.

THEREFORE

We require your commitment to follow through with the flight.

If a flight request is cancelled by the patient *there may not be enough time for WOM to help someone else.*

Arranging a flight involves:

- **Patient approval** – application process, screening, and acceptance
- **Pilot contact** – volunteer pilots are contacted for availability. 2 pilots go for each flight (they re-arrange their business and personal schedule, check weather - local, en-route, and destination, aircraft is prepped)
- **Airplane availability** – confirmation of airplane, suitability to patient, route distance, etc
- **Airport contact** – special notification of mercy flight, instrument approach capability, runway length, lighting, fuel availability, public facilities, ground transportation
- **Medical facility contact** – communications with Doctors, nurses, discharge planners, medical social workers

Before requesting a flight, make sure the patient is able to fly!

- **appointment is covered by insurance**
- **doctor gives approval**
- **family is in agreement**
- **patient is not too fearful of flying**
- **dates to fly are flexible**
- **passenger is available to accompany patient**